

COMPANY	SERGI Transformer Protector SAS
FIELD OF ACTIVITY & PRODUCTS	Design, engineering, integration, commissioning and maintenance of advanced systems protecting electrical transformers against explosions and fires; technical services for industrial electrical installations and power plants. Solutions support the resilience of energy infrastructure.
JOB REQUEST	Services Engineer (International)
LOCATION	France (Taverny 95) & South Africa. Client sites worldwide
MISSION	Supervise installation and commissioning at client sites; test, troubleshoot and ensure full operation. Train customers on system operation and maintenance; develop/adapt training material. Deliver after-sales technical support: preventive/corrective maintenance, troubleshooting and repairs. Maintain service records and technical documentation; manage after-sales quotations/orders in SAP. Act as the primary customer contact during commissioning, training and after-sales phases.
DURATION	Permanent contract. Desired start: ASAP.
REQUIRED SKILLS	Electro-mechanical systems and measuring tools; reading electrical/mechanical drawings; fault diagnosis and troubleshooting; manual dexterity; organization and prioritization; strong customer communication; adaptability, problem-solving and stress management. English C1; German or Spanish is an advantage.
REQUIRED EDUCATION	Bac+5 / Master's degree or Engineering degree in Electrical Engineering, Mechanical Engineering, or equivalent.
REQUIRED EXPERIENCE	At least 6 years in a similar role and/or an international high-technology environment, including complex technical projects, regulatory constraints and interaction with multiple stakeholders.
REQUIRED TRAVEL	Approximately 75% of working time. Trips may range from one day to several weeks, mainly across Europe, Middle East, Africa and Asia according to operational needs.
Wage/Salary	Compensation commensurate with experience and profile.
Others	Tools: CRM, SAP. Internal training includes electrical authorizations, working at height and first aid (SST). ~9 RTT days/year, 2 remote-working days after probation. Benefits: €10 meal vouchers (60% employer-funded), employee savings with matching, gift/holiday vouchers, vacation bonus, health insurance and supplementary pension; no participation, profit-sharing or company car. South Africa employment package/benefits: to be confirmed locally.
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